

**Corrigendum
For
Implementation of ERP Solution at
National Fertilizers Limited (NFL)
&
Ramagundam Fertilizers and Chemicals Limited (RFCL).**

**E-TENDER ID: NFL-833
Tender No: NFL/CO/IT/ERP/RFP Dated 01/05/2019**

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REVISED TENDER SCHEDULE

Particulars	Details
E-Tender ID	NFL-833
Tender Number	NFL/CO/IT/ERP/RFP Dated : 01/05/2019
Tender Title	Implementation of ERP Solution at NFL & RFCL
Date of Publishing of RFP	01.05.2019 at 04:30 PM (IST)
Documents Download End Date & Time	05-07-2019 at 02:30 PM (IST)
Bid submission end date	05-07-2019 at 02:30 PM (IST) (Through online mode only)
Date / Time of bid opening (Part-I)	05-07-2019 at 03:30 PM (IST) Through online mode only)
Commercial bid opening date & time	To be notified later
Place of Opening of Bids	NFL's Corporate office at Noida
Contact Persons for any clarifications/ Submission of Bids	S M Vashisht / Poonam Chum / V P Kason / S K Chauhan
Contact Numbers	0120 2412294, Fax: 0120-2412397 9650694007, 8591066112, 9463303484, 9990179375

All other terms and conditions of above E-tender will be as per NIT

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The changes against **RFP Ref No - NFL-833 Dated 01/05/2019** are as below:

Sno.	Page No	Clause No.	Old NIT Clause	New Clause
1	9 (Vol 1)	Checklist (Pt 20)	Declaration by bidder on his letter head for all the consortium members for its nomination.	Declaration by bidder on his letterhead for all the consortium members or partners by means of MAF for its nomination. Bidder need to submit the copies of all the applicable consortium agreement /MAF signed with respective OEM.
2	22 & 23 (Vol 1)	Key Information , Volume - I ERP License Annual Technical support (ATS).	6 Years (From the date of license procurement)	5 Years (1 year after delivery of license)
3	55(Vol 1)	Section II - Instructions to Bidders (ITB)	The bidding process is open to the System Integrator (SI) of COTS ERP Solution along with the capability of Implementation of IaaS hosting on Cloud model (IaaS) either individually or in consortium. The bidder shall be responsible for design, supply and implement COTS ERP Solution along with required IaaS hosting required for COTS ERP application and provide post implementation operation & maintenance (O&M) Services for COTS ERP solution & IaaS hosting as described in Section III: Scope of Work (SOW), while meeting the defined mandatory Qualifying Requirements given in clause No.1.4 of this section.	The bidding process is open to the System Integrator (SI) of COTS ERP Solution along with the capability of Implementation of IaaS hosting on Cloud model (IaaS) and other services in scope such as E-office solution, mail messaging, SDWAN, bandwidth and anti-virus either individually or in consortium or through MAF specifically endorsing and undertaking to provide products, services, associate warranties, technical support and/or licensing terms by/through authorised SI to NFL/RFCL for entire period of contract as per the tender conditions in terms of tender no NFL-833 dated 01/05/2019. The bidder shall be responsible for design, supply and implement COTS ERP Solution along with required IaaS hosting required for COTS ERP application and provide post implementation operation & maintenance (O&M) Services for COTS ERP solution & IaaS hosting as described in Section III: Scope of Work (SOW), while meeting the defined mandatory Qualifying Requirements given in clause No.1.4 of this section.

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4	61 (Vol 1)	1.4.2 System Integrator Parameters Point No. 8	<p>Bidder should be either proposed COTS ERP OEM or its Authorized Service Provider (ASP)/Authorized Partner (AP) with at least 5 implementations of the proposed COTS ERP(current or earlier) product in India during last 10 years ending last day of the previous month, in which NIT has been issued</p> <p>MAF (Manufacturer Authorization Form) to be submitted by bidder.</p> <p>+ Undertaking from proposed COTS ERP OEM for completion</p> <p>+ The party shall submit documentary evidence</p> <p>• Work Order + Completion Certificates from the client;</p>	<p>Bidder should be either proposed COTS ERP OEM or its Authorized Service Provider (ASP)/Authorized Partner (AP) with at least 5 implementations of the proposed COTS ERP(current or earlier) product in India during last 10 years ending last day of the previous month, in which NIT has been issued</p> <p>MAF (Manufacturer Authorization Form) to be submitted by bidder.</p> <p>+ Undertaking from proposed COTS ERP OEM or SI for completion</p> <p>+ The party shall submit documentary evidence</p> <p>• Work Order + Completion Certificates from the client;</p>
5	126 (Vol 1)	Section III – Scope of Work a) For NFL:-	<ul style="list-style-type: none"> • Supply of COTS ERP product licenses to cater to 1500 users (80 Licenses in First Quarter and rest of 1420 after go-live) of NFL. 	<ul style="list-style-type: none"> • Supply of COTS ERP product licenses to cater 1500 users of NFL.
6	128(Vol 1)	Section III – Scope of Work b) For RFCL:-	<ul style="list-style-type: none"> • Supply of COTS ERP product licenses to cater to 325 users (40 Licenses in First Quarter and rest of 285 after go-live) of RFCL. 	<ul style="list-style-type: none"> • Supply of COTS ERP product licenses to cater 325 users of RFCL.
7	153(Vol 1)	6. Hardware and Infrastructure Sizing Point 6.7	<p>The system integrator will come with two separate implementation solutions required for NFL & RFCL either individually, or in consortium with other vendor for setting up infrastructure and services required for DC & DR on cloud model (IaaS).</p>	<p>The system integrator will come with two separate implementation solutions required for NFL & RFCL either individually or in consortium or through MAF specifically endorsing and undertaking to provide products, services, associate warranties, technical support and/or licensing terms by/through authorised SI to NFL/RFCL for entire period of contract as per the tender conditions in terms of tender no NFL-833 dated 01/05/2019 with other vendors for setting up infrastructure and services required for DC & DR on cloud model (IaaS).</p>

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8	183(Vol 1)	I. Exclusions (Pt c)	c) The network links will be provided by a third party (not part of the consortium as per the contract) and the SI will monitor and report any problems on behalf of third party. If SI notifies and NFL & RFCL approves that the delay or fault was due to the third party link services then such loss will not be considered for tracking SI's SLA parameters (Also reduced from total service time).	c) The network links provided by a third party (not part of the consortium or proposed by means of MAF as per the contract) and the SI will monitor and report any problems on behalf of third party. If SI notifies and NFL & RFCL approves that the delay or fault was due to the third party link services then such loss will not be considered for tracking SI's SLA parameters (Also reduced from total service time).
9	188(Vol 1)	SLA Exclusions on response and resolution time:	i. Time taken by the third-party vendors (not part of the consortium as per the contract) and service providers for fixing a product related fault/defect, replacement of part(s), or responding to clarifications.	i. Time taken by the third-party vendors (not part of the consortium or proposed by means of MAF as per the contract) and service providers for fixing a product related fault/defect, replacement of part(s), or responding to clarifications.
10	190(Vol 1)	Section IV - General Conditions of Contract (GCC) 1.3 Consortium	For the execution of this NIT, consortium is limited to maximum one from each: IaaS provider, E-office solution provider, mail messaging, SDWAN, bandwidth and anti-virus only. OEM authorized ERP implementation partner of the proposed COTS ERP product and other consortium partners are permitted as per the following conditions:-	In case of consortium, it will be limited to maximum one for each service: IaaS provider, E-office solution provider, mail messaging, SDWAN, bandwidth and anti-virus only. OEM authorized ERP implementation partner of the proposed COTS ERP product and other consortium partners are permitted as per the following conditions:-
11	191(Vol 1)	Section IV - 1.4. Subcontracting point 1.4.1	The system integrator would provide all the services through its own company or the consortium and in no case, the bidder shall subcontract or sublet any portion of the work without explicit written consent of NFL and RFCL. However, if sub-contracting for specialized work is required, the system integrator will take prior permission from NFL and RFCL by giving details of work to be subcontracted, subcontractor profile and experience, and value of the subcontract.	The system integrator would provide all the services through its own company or the consortium or by means of MAF and in no case, the bidder shall subcontract or sublet any portion of the work without explicit written consent of NFL and RFCL. However, if sub-contracting for specialized work is required, the system integrator will take prior permission from NFL and RFCL by giving details of work to be subcontracted, subcontractor profile and experience, and value of the subcontract.

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12	9 (Vol 3)	FORM # 1 Profile of the Bidder	Profile of the Bidder/ Consortium Partner Mailing address of the Bidder/ Consortium Partner	Profile of the Bidder/ Consortium Partner/ Partner by means of MAF Mailing address of the Bidder/ Consortium Partner/Partner by means of MAF
13	11 (Vol 3)	FORM # 1 Profile of the Bidder Sr no. 2	2. (*) The format for IaaS hosting partner should also be signed and sealed by the authorized signatory of IaaS hosting Implementation Partner/ Consortium Partner and counter signed and sealed by the authorized signatory of the bidder.	2. (*) The format for IaaS hosting partner should also be signed and sealed by the authorized signatory of IaaS hosting Implementation Partner/ Consortium Partner/Partner by means of MAF and counter signed and sealed by the authorized signatory of the bidder.
14	12 (Vol 3)	FORM # 2 Details of Projects Implemented Sr no. 11	Role of the Bidder/ Consortium Partner (whether primary implementer, etc.)	Role of the Bidder/ Consortium Partner (whether primary implementer, etc.)/ Partner by means of MAF
15	13 (Vol 3)	FORM # 2 Details of Projects Implemented Pt 2	2. (*) The format for IaaS hosting partner should also be signed and sealed by the authorized signatory of IaaS hosting Implementation Partner/ Consortium Partner and counter signed and sealed by the authorized signatory of the bidder.	2. (*) The format for IaaS hosting partner should also be signed and sealed by the authorized signatory of IaaS hosting Implementation Partner/ Consortium Partner/Partner by means of MAF and counter signed and sealed by the authorized signatory of the bidder.
16	15 (Vol 3)	FORM # 3 Details of the Personnel to Be Deployed Pt 2	2. (*) The format for IaaS hosting partner should also be signed and sealed by the authorized signatory of IaaS hosting Implementation Partner/ Consortium Partner and counter signed and sealed by the authorized signatory of the bidder.	2. (*) The format for IaaS hosting partner should also be signed and sealed by the authorized signatory of IaaS hosting Implementation Partner/ Consortium Partner/Partner by means of MAF and counter signed and sealed by the authorized signatory of the bidder.
17	29 (Vol 3)	FORM # 10 OEM Authorization and Support Form	We, who are established and reputed manufacturers/ producers of _____, having factories/ development facilities at (address of factory/facility), do hereby authorize M/s. _____ (Name and address of Bidder/Partner) to submit their Bid, as the Bidder/ Consortium Partner, with our products as listed below for ERP Solution and IaaS hosting (please mention the applicable Solution) in their bid and enter into the	We, who are established and reputed manufacturers/ producers of _____, having factories/ development facilities at (address of factory/facility), do hereby authorize M/s. _____ (Name and address of Bidder/Partner) to submit their Bid, as the Bidder/ Consortium Partner/Authorized Partner, with our products as listed below for ERP Solution and IaaS hosting (please mention the applicable Solution) in their bid and enter into the contract agreement with NFL & RFCL in case of award, against NFL & RFCL's above referred NIT:-

Sno.	Page No	Clause No.	Old NIT Clause	New Clause
			contract agreement with NFL & RFCL in case of award, against NFL & RFCL's above referred NIT:-	
18	31 (Vol 3)	FORM # 10 OEM Authorizati on and Support Form Pt 2	2. This form has to be provided by the OEM's for each of their products proposed by the bidder/consortium in its bid against the NIT. For example, if an OEM is providing 3 different products in the bid submitted by the bidder, then the OEM has to issue product wise manufacturer's authorization, either in the same form or in three separate forms for each of its products.	2. This form has to be provided by the OEM's for each of their products proposed by the bidder/consortium/MAF in its bid against the NIT. For example, if an OEM is providing 3 different products in the bid submitted by the bidder, then the OEM has to issue product wise manufacturer's authorization, either in the same form or in three separate forms for each of its products.
19	32 (Vol 3)	FORM # 11 Well Established Presence in India	Date:- Signature & Seal of the Authorized Signatory (Bidder/Consortium Partner) Place:- Name and Designation Name & Address of Firm/Company (Bidder/Consortium Partner)	Date:- Signature & Seal of the Authorized Signatory (Bidder/Consortium Partner/Authorized Partner) Place:- Name and Designation Name & Address of Firm/Company (Bidder/Consortium Partner/Authorized Partner)
20	32(Vo l 3)	FORM # 11 Well Established Presence in India Pt 2	2. (*) The format for IaaS hosting partner should also be signed and sealed by the authorized signatory of IaaS hosting Implementation Partner/Consortium Partner and counter signed and sealed by the authorized signatory of the bidder.	2. (*) The format for IaaS hosting partner as per scope in contract should also be signed and sealed by the authorized signatory of IaaS hosting Implementation Partner/Consortium Partner/Partner by means of MAF and counter signed and sealed by the authorized signatory of the bidder.